



1. What is changing & why?

On August 7, 2020, Autodesk is launching single subscription plans that are based on people and retiring multiuser plans. Subscriptions with multi-user access will retire fully on August 7, 2021 and cannot be further renewed.

2. Multi-user trade-in offer

At your first renewal **ONLY**, after August 7, 2020:

- Trade-in one multi-user subscription or network maintenance seat for two standard subscriptions for one named user each at a similar rate you are paying today for your existing seat or subscription.
- For example, if you have 20 multi-user subscriptions, you can trade them in for 40 standard subscriptions for 40 named users at a similar SRP you are paying today. Then, renew at an ongoing discount to **2028**.
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- At time of trade-in, choose to upgrade to an industry collection to get a comprehensive selection of tools to help you meet any project challenge—now and in the future

3. These new plans for named users will replace those based on serial numbers:

- Maintenance plans have retired fully from on **May 7, 2021** and cannot be further renewed.
- Subscriptions with multi-user access will retire on **August 6, 2021** and cannot be further renewed after this date.
- As part of retiring maintenance, the last version of the Design & Creation Suites will be released in April 2020* for customers to download, and the **last date to renew Suites will be April 16, 2020**.
- Starting August 7, 2020, Autodesk will no longer sell **new subscriptions** with multi-user access.

4. What if I do not take the multi-user/network trade-in offer at my first renewal that occurs after August 7, 2020?

- If you do not take the trade-in on first renewal you will lose the **2for1 Offer**, Subscriptions with multi-user access will retire on August 7, 2021 and cannot be further renewed.
- **M2S customers** - you can trade-in one discounted multi-user subscription (as a result of the Move to Subscription offer) or one network maintenance seat for one standard subscription for one named user at a similar SRP you're paying today for your existing seat or subscription.