

<http://www.autodesk.com/perpetuallicenses>

Updated On: 3 September 2015

The changes we are making

We are evolving our business so that our customers can thrive in theirs, providing them the flexibility to subscribe to software solutions tailored to fit their needs as they approach the future of making things.

In order to do so, we will gradually stop selling perpetual licences of most products and new licences for these products will continue to be available as subscriptions.

Last day to purchase a NEW perpetual licence for:	
Most individual desktop software products	31 January 2016
Autodesk Design & Creation Suites & additional individual desktop software products*	31 July 2016

* See questions 1.3 and 1.4 for detailed information on products affected

Top 3 Most Frequently Asked Questions

Can I continue to use my existing perpetual licences?	YES
Can I continue to use and renew my Maintenance Subscription for my existing perpetual licence?	YES
How will I be able to purchase products after the end of sale of perpetual licences?	Via a subscription

Our commitment to you

Throughout this period, Autodesk and our reseller partners will work with our customers to make this transition from perpetual licences to subscription as smooth as possible and to address exceptional situations accordingly. We will provide as much advance notice as we can so that people can anticipate and plan for these changes.

Please refer to the Questions & Answers section below for more detailed information. We will update this Q&A as we progress through the transition.

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What is New in this FAQ? Here are the Latest Updates as of 3 September 2015

The following questions and answers in this document are either new or contain updates. If you have already reviewed this FAQ before, you should focus your attention on the following:

- 1.1 What is changing?
- 1.3 Which products are affected?
- 1.4 Is this a global change?
- 1.6 Does this effect existing software purchased under a perpetual licence?
- 1.8 How will Autodesk ease this transition for customers?
- 1.10 Will customers be able to purchase a network activation for existing perpetual licences after Autodesk stops selling perpetual licences?
- 2.2 Does Desktop Subscription software have to connect to the Internet to work?
- 2.5 I am currently sharing perpetual licences on a network. With this announcement, what options will be available to maintain or buy new network licences?
- 2.6 What exactly is a “network subscription”?
- 2.7 When will a “network subscription” be available?
- 3.3 What happens is a Maintenance Subscription expires?
- 3.4 Will Maintenance Subscription customers be able to crossgrade a perpetual licence and remain on Maintenance Subscription?
- 3.5 How long can current Maintenance Subscription customers remain on Maintenance Subscription?
- 3.6 Will existing Maintenance Subscription customers be able to add additional perpetual licences under Maintenance Subscription?
- 4.3 Will customers with an Enterprise Business Agreement be able to add new perpetual licences to their agreement?

1. Overview

1.1 What is changing?

Autodesk will stop selling perpetual licences of most Autodesk Design & Creation Suites and individual products. The purchase of new licences will be available only by subscription. In addition, the option to crossgrade to any of the affected products will be discontinued when we stop selling new perpetual licences.

1.2 Who is impacted by these changes?

Any company or individual who wishes to purchase NEW software licences of the products listed in Questions 1.3 & 1.4 after the dates noted below.

If you are a customer with an active Maintenance Subscription contract(s), see section 3 for details on licences, benefits and purchasing options. If you are on an Autodesk Enterprise Business Agreement or a customer who is unable to utilise electronic delivery or web-accessed software, please refer to section 4.

1.3 Which products are affected?

Autodesk plans to discontinue the sale of new perpetual licences in all countries globally where Autodesk software is available for many desktop software products.

Products with perpetual licences no longer available for sale as of 31 January 2016

Suites and products with perpetual licences no longer available for sale as of 31 July 2016

* This transition has started or will start earlier in select regions. See question 1.4 for details specific to Australia, New Zealand and select Asia Pacific countries.

1.4 Is this a global change?

Yes. The end-of-sale of perpetual licensing on the two dates listed in question 1.3 above goes into effect globally on 1 February 2016. However, there are some regions where this transition has already started or will start earlier to provide valuable insight to Autodesk to help make the larger transition on 1 February 2016 smoother.

Australia and New Zealand (ANZ)

In Australia and New Zealand, the sale of new perpetual licences for LT Family products (see product list below) ended on 6 June 2015. Customers in ANZ will be able to attach Maintenance Subscription to any perpetual licences of these products purchased through 6 June 2015.

Asia Pacific

<p>In select Asia Pacific countries, Autodesk will discontinue the sale of perpetual licences of Autodesk AutoCAD LT Family products (see product list below) after 31 October 2015. Customers in these select Asia Pacific countries will be able to attach Maintenance Subscription to any perpetual licences of these products purchased before 31 October 2015.</p>	<p>This applies to the following select Asia Pacific countries:</p> <table border="0"> <tr> <td>Bangladesh</td> <td>Indonesia</td> <td>Nepal</td> </tr> <tr> <td>Bhutan</td> <td>Korea</td> <td>Philippines</td> </tr> <tr> <td>Brunei</td> <td>Laos</td> <td>Singapore</td> </tr> <tr> <td>Cambodia</td> <td>Macau</td> <td>Sri Lanka</td> </tr> <tr> <td>China</td> <td>Malaysia</td> <td>Taiwan</td> </tr> <tr> <td>Hong Kong</td> <td>Maldives</td> <td>Thailand</td> </tr> <tr> <td>India</td> <td>Myanmar</td> <td>Vietnam</td> </tr> </table>	Bangladesh	Indonesia	Nepal	Bhutan	Korea	Philippines	Brunei	Laos	Singapore	Cambodia	Macau	Sri Lanka	China	Malaysia	Taiwan	Hong Kong	Maldives	Thailand	India	Myanmar	Vietnam
Bangladesh	Indonesia	Nepal																				
Bhutan	Korea	Philippines																				
Brunei	Laos	Singapore																				
Cambodia	Macau	Sri Lanka																				
China	Malaysia	Taiwan																				
Hong Kong	Maldives	Thailand																				
India	Myanmar	Vietnam																				

Sale of new perpetual licences to be discontinued for the following LT Family products:

Autodesk AutoCAD LT
Autodesk AutoCAD LT for Mac

Autodesk Inventor LT
Autodesk Inventor LT Suite

Autodesk Revit LT
Autodesk Revit LT Suite

1.5 Why is Autodesk discontinuing some perpetual licences?

With this change, Autodesk is continuing its transition to subscription-based products, which offer customers a lower entry price, greater choice of tools and the ability to pay-as-you-go. With its shift away from selling perpetual rights to use a specific version of software, Autodesk plans to continually innovate and improve its Desktop Subscription, Cloud and 'network subscription' products & services, more tightly integrate them with cloud services, allow access from multiple devices at any time, make them easier to deploy and manage, and reduce file compatibility issues.

1.6 Does this affect existing software purchased under a perpetual licence?

No. Existing or new perpetual licences are still valid. Customers retain their perpetual software licence and can continue to use it in accordance with their perpetual licence agreement. If the software product is covered by Maintenance Subscription, they will also continue to receive Maintenance Subscription benefits.

Customers that need to add licences to an existing network server deployment will have the option to purchase additional network term licences as part of an upcoming "network subscription" option. Learn more about "network subscription"

1.7 How will this change impact Maintenance Subscription customers?

Customers with current Maintenance Subscription contracts will retain the option to renew Maintenance Subscription for the affected products and receive corresponding benefits. The end-of-sale of perpetual licences only impacts the ability to make *new* purchases of perpetual licences.

1.8 How will Autodesk ease this transition for customers?

Autodesk is doing several things to make the transition to Desktop Subscription and "network subscription" as smooth as possible for customers:

- Providing the time needed to assess options and make plans by providing as much advance notice of changes to come as possible.
- Maintenance Subscribers can continue to renew their Maintenance Subscriptions and receive/access the benefits of their Maintenance Subscription.
- Autodesk Account will provide a single place to manage all of your products, subscriptions and services.
- Providing the ability to lock in your subscription rate by introducing the option of a multi-year Desktop Subscription offering

1.9 Are there any changes to Cloud Service Subscription?

Separately purchased [Cloud Service Subscription](#) offerings such as BIM 360, PLM 360 and Fusion 360 are not impacted. Cloud services that are included with offerings as Maintenance Subscription and Desktop Subscription benefits will continue to be included in those offerings.

1.10 Will customers be able to purchase a network activation for existing perpetual licences after Autodesk stops selling perpetual licences?

No. Customers will no longer be able to convert a perpetual licence to a shared network licence for any perpetual licences which will no longer be sold. Customers who need new or additional shared network licences will be able to purchase an upcoming "network subscription" option.

Learn more about "network subscription".

2. Desktop Subscription

2.1 What is Desktop Subscription? Does Desktop Subscription use the cloud to store applications and data?

Desktop Subscription gives you access to Autodesk software - the same full version as with a perpetual licence - but with a flexible, pay-as-you-go approach for a software budget that is easier to manage. The desktop software application delivered through Desktop Subscription, as well as associated user data, continue to be stored on a local machine.

2.2 Does Desktop Subscription software have to connect to the internet to work?

An internet connection is required to activate the software during the first use of your Desktop Subscription. Desktop Subscription software will then work offline for up to 30 days, at which point the user must connect to the internet to continue using the software. The user will receive a reminder 7 days prior to having to reconnect. An Internet connection is always required in order to access cloud services.

2.3 What are the key features/benefits of Desktop Subscription licences?

Desktop Subscription grants licence holders the right to use the software for a specified period of time with the option to renew their contract. Customers who purchase a Desktop Subscription receive benefits such as Basic Support, options for more advanced support, access to the latest software and prior versions, Global Use rights, product enhancements, and in some cases, access to select cloud services. Desktop Subscription provides flexibility through which the user can install the software on multiple devices as it follows the user and not the user’s machine.

2.4 Currently, not all Autodesk products are available as Desktop Subscription. What is the timeline for making these products available?

Desktop Subscription, where currently unavailable, will be introduced during the transition.

Products that recently introduced Desktop Subscription:

Autodesk® AutoCAD® Architect	Autodesk® AutoCAD® Electrical	Autodesk® Inventor®
Autodesk® AutoCAD® MEP	Autodesk® Vehicle Tracking	Autodesk® Inventor® LT™
Autodesk® AutoCAD® P&ID	Autodesk® Fabrication CADmep™	Autodesk® Inventor® Professional
Autodesk® AutoCAD® Plant 3D	Autodesk® Fabrication CADduct™	Autodesk® Point Layout
Autodesk® AutoCAD® Civil 3D®	Autodesk® Fabrication ESTmep™	Autodesk® Revit LT™

Products that plan to introduce Desktop Subscription include, but are not limited to:

Autodesk® Revit® Architecture	Autodesk® Revit MEP	Autodesk® Revit® Structure®
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2.5 I am currently sharing perpetual licences on a network. With this announcement, what options will be available to maintain or buy new network licences?

Customers who have perpetual network licences for individual products may need to add network licence seats into their licence pool. We plan to introduce the option to purchase licences for individual products on a term “network subscription” basis.

2.6 What exactly is a “network subscription”?

A “network subscription” is similar to a perpetual network licence with Maintenance Subscription, with one primary difference: usage of a network licence provided as part of a “network subscription” is limited to a specified term length (e.g. one year) unless renewed, whereas an activated perpetual network licence may be used indefinitely. Please review [this additional document](#) for more information about the upcoming “network subscription” option.

2.7 When will a “network subscription” be available?

The “network subscription” offering is in development, and we expect it will be available 1 February 2016 for most individual software products. Please review [this additional document](#) for more information about the upcoming “network subscription” option.

2.8 Is Autodesk making any changes to Desktop Subscription as part of this transition?

To provide customers greater purchasing flexibility, Autodesk has introduced multi-year (2-year and 3-year) plans for new Desktop Subscription purchases.

2.9 Will Autodesk support previous version rights under Desktop Subscription?

Customers with an active Desktop Subscription may have access to previous version licences of eligible Autodesk software. For more details, please reference [Autodesk Desktop Subscription Previous Version Rights Eligibility](#) on the [Autodesk Knowledge Network](#).

3. Maintenance Subscription

3.1 What is Maintenance Subscription?

Maintenance Subscription ensures a perpetual licence holder receives benefits such as Basic Support, options for more advanced support, access to the latest software and product enhancements, and in some cases, access to select cloud services while they keep their subscription current. A Maintenance Subscription agreement must be applied to a separately purchased perpetual licence.

3.2 What happens if I am a current Maintenance Subscription customer?

Current maintenance customers will continue enjoying the benefits of Maintenance Subscription as long as they continue to renew. Autodesk has no plans to stop offering Maintenance Subscription renewals. For the products listed in Question 1.3 above, it is important to renew the Maintenance Subscription on time to continue to access the benefits.

3.3 What happens if a Maintenance Subscription expires?

If a Maintenance Subscription is not renewed on time, customers will have to purchase a new Subscription contract if they want to get the latest features and functionality.

3.4 Will Maintenance Subscription customers be able to crossgrade a perpetual licence and remain on Maintenance Subscription?

Even after we discontinue the sale of perpetual licences for a given product, customers may opt to purchase a current version of a perpetual product line of higher value still available for purchase in exchange for an existing current version perpetual licence – commonly referred to as a “crossgrade”- subject to availability. The customer’s current maintenance agreement will be moved to the new product at the time a crossgrade is purchased. For example, a customer with a perpetual licence of AutoCAD after 31 January 2016 cannot cross grade to a perpetual licence of Civil 3D. However, that customer can cross grade the perpetual licence of AutoCAD to a perpetual licence of Building Design Suite Premium until the end-of-sale of the suites on 31 July 2016.

3.5 How long can current Maintenance Subscription customers remain on Maintenance Subscription?

While Autodesk is announcing our plans to discontinue the sale of new perpetual licences, we are not eliminating Maintenance Subscription. Maintenance Subscription customers may continue to renew their Maintenance Subscription contract for the foreseeable future.

3.6 Will existing Maintenance Subscription customers be able to add additional perpetual licences under Maintenance Subscription?

No. Once Autodesk discontinues the sale of perpetual licences for a product, customers will only be able to **renew** Maintenance Subscription contracts for previously purchased perpetual licences. No **new** perpetual licences may be added to new or existing Maintenance Subscription contracts after we have discontinued the sale of perpetual licences for that product. Customers may choose to purchase a Desktop subscription for additional licences at a term length that fits their needs.

3.7 What happens if a customer with a perpetual licence chooses to discontinue Maintenance Subscription?

Customers with expired maintenance subscriptions can continue using their perpetual licences. However, they will lose Subscription benefits such as updates, technical product support, flexible licence rights and cloud services. Autodesk will be reviewing Subscription renewal policies and changes will be communicated in advance of the effective dates. If a Maintenance Subscription is not renewed, customers will be able to purchase a Desktop Subscription to get the latest features and functionality.

3.8 What multi-year Maintenance Subscription options will be available?

Autodesk will continue to provide multi-year Maintenance Subscription options so that customers who have purchased perpetual licences can continue to have access to the most up-to-date software, while locking in the price for the length of their contract.

4. Enterprise Business Agreements

4.1 How will this change impact Enterprise Business Agreement customers in the near term?

Customers who currently have an Enterprise Business Agreement with Autodesk for the Enterprise Flex, Multi-Flex or Token Flex Offerings will see no immediate change to the terms or benefits of their agreements.

4.2 What will happen to customers with Enterprise Business Agreements that include perpetual rights to their software when the agreement ends?

Customers with an Enterprise Business Agreement that includes perpetual rights to their software may exercise their rights to receive those perpetual licences at the end of their agreement, or they may choose to renew those perpetual licences under Maintenance Subscription at that time.

4.3 Will customers with an Enterprise Business Agreement be able to add new perpetual licences to their agreement?

Customers with a currently active Enterprise Business Agreement will be able to purchase new perpetual licences, as permitted by the terms of their agreement. Customers entering into a new Enterprise Business Agreement will not be offered the option to purchase new perpetual licences once we have discontinued selling them. Customers will have the option to enrol in an Enterprise Business Agreement, purchase “network subscription” licences, or Desktop and Cloud Subscription licences, as desired.

4.4 Will the currently available Enterprise licensing models (i.e. Autodesk Multi-Flex, Autodesk Enterprise Token Flex) still be available when new sales of perpetual licences end?

Autodesk’s currently available enterprise licensing model options will continue to be available for the immediate future. Autodesk Multi-Flex and Autodesk Enterprise Token Flex licensing models will continue to be available for purchase for customers considering a new Enterprise Business Agreement.

4.5 Where can Enterprise customers get more information?

Customers with an Enterprise Business Agreement should speak directly with their Autodesk Account Executive for more information about the perpetual licence transition and how it will affect them.

5. General Questions

5.1 How will this change affect customers who are unable to utilise electronic delivery or web-accessed software?

Autodesk is committed to finding solutions that will ease the transition to subscription-based models. Throughout this transition, we will work with our reseller partners and customers to ensure that these changes do not prevent the purchase and use of Autodesk software. For customers that require use of software that is not connected to the internet, our upcoming “network subscription” may be an option. Please see the “network subscription” FAQ for more details

5.2 How will these changes affect Education customers?

The discontinuation of new perpetual licences does not impact Education customers. Qualified academic institutions, students and educators will continue to have free access to Educational licences. For more information, please visit <http://www.autodesk.co.uk/education/about-autodesk-education-portal>.

If you still have questions after reading the above information, please visit our [Perpetual Licence Changes Forum](#) to ask questions or review answers we have given to other visitors.